

OUR SERVICE DEVELOPMENT PLANS IN BRIGHTON & HOVE

BRIEFING FOR THE BRIGHTON & HOVE HWOSC, MARCH 2014

Introduction: excellent care at the heart of the community

As the main provider of community healthcare we provide the majority of our health and care services to our patients young and old in their own homes.

However, we also provide care to patients in clinical settings and other locations, including special dental care at Morley Street and Conway Court, contraception & sexual health services at Morley Street, and children's services at Brighton General Hospital (BGH) and children's centres across the city.

This short briefing is designed to give the Brighton & Hove HWOSC an overview of how the organisational design elements of our clinical care strategy and service development plans will impact most directly on our service users in the near future via a number of service relocations.

Our clinical care strategy

Our clinical care strategy maps out our commitment to deliver excellent care at the heart of the community, and our service development plans are shaped by four main transformational themes:

- **Adult integrated care and support**, for example via co-located, multi-disciplinary teams using risk stratification to wrap care around the patient in their own home.
- **Children and families integrated care and support**, for example by leading the implementation of the Healthy Child Programme.
- **Specialist community care**, for example through our specialist nursing & therapy teams caring for people with long term conditions & complex needs.
- **Organisational design**, for example via our infrastructure strategies – estates, information and technology, human resources and workforce.

We deliver children's services in partnership with Brighton & Hove City Council. Our staff are seconded into the council and managed as part of an integrated service which includes children's centres and the child development & disability service. Staff are co-located in both council and SCT buildings.

Service development plans

Again, we must emphasise that the vast majority of our care is delivered in our patients' own homes, and that most of our organisational design changes do not directly affect service user access - though they will enhance our capacity to continually improve the quality of care we deliver.

Getting the best from our accommodation

We are reviewing our accommodation across the city to ensure it more effectively supports our service development plans, and investing to improve the working environment and enhance the delivery of patient care. Our way forward is via a “**Hub and Spoke**” model. This includes:

- Co-locating community based staff in community hubs (hub or spoke).
- Improving the quality of our clinical accommodation for all users.
- Maximising the efficiency and usage of those properties.
- Encouraging more agile and flexible working.

Brighton General Hospital

Our main hub in the city is Brighton General Hospital (BGH) which is also the SCT HQ. We have invested considerably to improve this iconic location, and brought together a number of services, for example children’s services from Morley Street.

Further co-locations onto BGH are being implemented for our adult services integrated primary care teams from Hazel Cottage in Woodingdean and from Moulsecoomb and Wellsbourne health centres. Again, it must be stressed that patients do not access these services at the locations: these are staff bases only.

Morley Street

We will develop Morley Street as a thriving mini-hub. We continue to improve the patient environment having already refurbished the main reception. A key element is the development of centre of excellence for special care dentistry involving the expansion of the existing dental clinic from five to seven surgeries.

As the lease has expired at The Old Market, Hove, we will relocate our community specialist HIV team to newly refurbished accommodation at Morley Street.

Other locations

We will continue to invest in other health centres e.g. Moulsecoomb and Portslade, and make use of other accommodation via a lease where appropriate e.g. Hove polyclinic which is owned by Sussex Partnership NHS Foundation NHS Trust.

Forthcoming changes that will directly affect patients and service users

Some of our development plans will affect the ways service users access our care. Two locations are directly affected in current plans: Hazel Cottage, Woddingdean and Conway Court, Hove.

The ***Deans children’s centre team*** will move from Hazel Cottage to Roundabout children’s centre in Whitehawk in April 2014. Consolidating our teams within the larger centre will support joint working and provide better cover during annual leave, training and sickness.

Members of HWSOC are asked to note that the Deans children’s centre team will continue to deliver the same level of service to families across the Deans community. Groups and clinics will continue at the Deans children’s centre at Rudyard Kipling school, Boomerang nursery in Saltdean, St Margaret’s Cottage, Rottingdean and Rottingdean Library.

We intend to provide health visitor clinics at the new Woodingdean development which will include both a library and a GP surgery, due to open soon.

The **speech and language therapy (SLT) clinic** at Hazel Cottage will move to our children & families clinic at Brighton General Hospital - a distance of 1.6 miles. The current service runs two days a week and has a caseload of approximately 50 preschool children who live in Woodingdean, Rottingdean and West Saltdean. Benefits include: a greater choice of appointments over five days, refurbished accommodation, easier access to information and co-location with other specialist children's services. We plan to move the service in the summer term following engagement with parents of children on the caseload.

We are also developing plans to relocate **special care dentistry from Conway Court in Hove to Morley Street**. This plan reflects our investment to develop a centre of excellence for our special care dental service at Morley Street. Members of HSWOC may recall recent consideration of our decision to relocate special care dentistry from Moulsecoomb health centre to this new centre of excellence.

We will carry out a full quality impact assessment of the proposal and engage with patients and other stakeholders.

Nick Fairclough
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